

## Chromebook For All - Frequently Asked Questions

<b>Q</b>	Similar Questions included: <ul style="list-style-type: none"> <li>Is it compulsory for each child to have one of the Chromebooks?</li> <li>What if you don't want your child to have one? Is it compulsory?</li> </ul>
<b>A</b>	Yes, compulsory... if you are unable to afford the Maintenance Fee you should contact the school for us to investigate hardship funds.
<b>Q</b>	There is no information for what happens if your child does not have one.
<b>A</b>	All children will need one as the department areas will not have them anymore.
<b>Q</b>	I have other concerns as to payment for loss, damage, breakages or if it is stolen. The agreement is vague as to what would be covered.
<b>A</b>	The agreement states one Chromebook replacement due to loss (ie cover if stolen).
<b>Q</b>	I have concerns that my children have a 30-minute walk to and from school and it won't be long before it is known that TSAS students are carrying Chromebooks and this potentially will make them vulnerable.
<b>A</b>	The cost of the Chromebook is in-line with value mobile phones (a fraction of the price of a new type of phone).
<b>Q</b>	In bad weather, the contents of their bag can often get damp which would cause problems for the Chromebook.
<b>A</b>	We are providing a water-resistant bag to every student. The Chromebook must be transported in this bag inside the student school bag.
<b>Q</b>	Can you also confirm if they will be able to be connected to 4G, we have poor Wi-Fi and have to run all devices on our mobile phone data?
<b>A</b>	The Chromebook doesn't have a SIM card, but you should be able to broadcast the Wi-Fi from the 4G device, which is what you may already be doing.
<b>Q</b>	How long each day will the children be expected to spend on them? (They have enough screen time as it is. When will they get a break?)
<b>A</b>	This will be dependent on the lesson; students will not be expected to work for the whole hour, independently on the screen, for every lesson.
<b>Q</b>	Similar Questions included: <ul style="list-style-type: none"> <li>Are they expected to carry them to and from school?</li> <li>Are they required to bring them to and from school or can they be left at school?</li> <li>Can they be left at school and retrieved from the form room in the mornings?</li> </ul>
<b>A</b>	Yes, they are light and small. Students will need to carry them to and from school; there is no provision to leave in school and students need them at home to do homework and to ensure they are fully charged for the next day at school.

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Q	If so, are they insured for this?
A	The Chromebooks are not insured, but the cost is lower than standard mobile phone (see above comment).
Q	Will the use of them be limited to doing schoolwork only?
A	Yes, the use of the Chromebook will be limited to educational purposes.
Q	If not, they can use them for other stuff (I.e. online shopping, social media etc)
A	Students will not have access to social media etc because the school filters this out. Usage of the Chromebook needs to be for education.
Q	Are any of their movements tracked/speed on? Will my child's privacy be compromised?
A	Their movements will not be tracked... students should use the Chromebook for educational purposes (as they would in school). Any misuse is monitored via keyword/phrases/picture recognition that the Designated Safeguarding Leads have access to (as they do in school).
Q	Similar Questions included: <ul style="list-style-type: none"><li>• I upgraded my child's device to a laptop with a larger screen during lockdowns. Would they be disadvantaged not taking up the Chromebook offer?</li><li>• I purchased a laptop for my child at the start of the pandemic so they could work remotely. Do they have to have the Chromebook as it is unlikely it will be used at home?</li></ul>
A	All students must have a Chromebook as this is the device they will use in school. They may choose to use their own devices at home.